

Notice of Nondiscrimination

Discrimination is Against the Law

CarePro Health Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes. CarePro Health Services does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

CarePro Health Services:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters

- Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Michelle Jensen, Civil Rights Coordinator.

If you believe that CarePro Health Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Michelle Jensen, President & CEO CarePro Health Services, 1014 5th Avenue SE Cedar Rapids, IA 52403 , phone 319-363-4554, fax 319-896-4347, mjensen@careprohs.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Michelle Jensen is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at CarePro Health Services' website: www.careprohs.com.